



ANU STUDENTS' ASSOCIATION

2021 END OF YEAR REPORT

ANUSA acknowledges the Australian Aboriginal and Torres Strait Islander peoples of this nation. We acknowledge the traditional custodians of the lands, the Ngunnawal and Ngambri people, on which our organisation is located. We pay our respects to ancestors and Elders, past and present.

ANUSA is committed to honouring Australian Aboriginal and Torres Strait Islander peoples' unique cultural and spiritual relationships to the land, waters and seas and their rich contribution to society.

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MESSAGE FROM 2021 ANUSA PRESIDENT MADHUMITHA JANAGARAJA

Content warning: brief mention of sexual assault and sexual harassment

Welcome to the ANUSA 2021 Annual Report! The second year of the pandemic was filled with hurdles and posed many challenges for students both domestic and international - we saw wide scale lockdowns and the implementation of harsher restrictions on campus, interstate and internationally with many students finding it difficult to connect socially or continue financially. Despite these challenging times, however, I firmly believe that it is a testament to the strength and resilience of this community that efforts never ceased to stay connected, to help each other out and to take care of each other - by getting vaccinated, wearing masks, and staying safe.

I am proud of the many things ANUSA has worked to achieve and has successfully achieved this year. We worked with ANU to secure the continuation of the CRS/CRN Grading System in Semester 1 and the Student Safety Package in Semester 2. This allowed the CRS/CRN Grading system to continue, for the WN grade to not apply and for census date to be delayed so that students could be better academically supported during this time. We successfully secured further funding to increase our student assistance financial grants to continue better supporting students, have expanded our legal service program to better meet accelerated demands and delivered grocery hampers to students across Canberra.

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We also had the opportunity to support and uplift grassroots movements and ensure better support and information for students and student leaders in residences when stay at home orders were in effect - something that would not have been possible without the SRs, CCs and Residential Hall Presidents who were willing to collaborate with us. Your tireless work was a pillar for many students. Community centred movements this year also included our participation in the Womens' March and the Broken Promises Protest and Report which was an instrumental publication to note the progress we've continued to fight for in the sexual assault and sexual harassment space at the ANU - something that would not have been possible without the hundreds of students that rallied in support.

I am grateful for the staff and countless volunteers that ensured we were able to run such a big O-Week and Bush Week despite the countless restrictions placed on us. It goes without saying that Clubs and Departments have also done an incredible job despite the circumstances. Finally, on the governance side of things - we successfully passed several changes to our governance processes to ensure that ANUSA continues running smoothly and more effectively and have made efforts to improve communication to the student body of decisions made during meetings in graphic formats on our social media channels to ensure that our members feel more connected to that side of ANUSA too.

Ultimately, I want to thank all of you for believing in your student association and giving us the privilege to represent you. ANUSA only exists because of the trust placed in it by the students who belong to it - and without you, we could do nothing. It's been a difficult year, and I'm sure next year will also be in many ways, as we watch the remainder of the pandemic unfold (although we are excited to see international students back on campus!) but ANUSA will always be here for you. We're your student association, and whether it's to continue providing safe spaces through the Brian Kenyon Student Space, free breakfast and meal programs and financial assistance, big O-Weeks, or academic advocacy - we have your back.

- 2021 ANUSA President Madhumitha Janagaraja

WHAT WE DID IN 2021



In 2021 we assisted with thousands of cases and administered over 1,110 ANUSA grants and programs.



We worked on a number of campaigns such as CRS/CRN, as well as having involvement in Broken Promises, Save the Health Co-op, and many more.



Due to the global pandemic and University Shutdown all of our services continued to be accessible online, including the Virtual Student Space (BKSS) and online events.



Our admin team alone assisted with over 3000 enquiries since December 1st 2020.



A new ANUSA bus was purchased and is now ready to be used by students. The bus has 10 seats, one wheelchair space and includes a wheelchair lift.

2021 CAMPAIGNS AND ACTIONS



Established a Grocery Hamper delivery service for students living off-campus who needed groceries or Personal Protective Equipment.



CW: SASH

Collaborated with ANU Women's Department on the Broken Promises Campaign and protested about ANU's failure to provide adequate support for survivors of sexual assault and sexual harassment (SASH).



Secured the continuation of the CRS/CRN Grading System in Semester 1 and the Student Safety Package in Semester 2.



ANUSA advocated for a clearer and more transparent application of late penalties to assessments. Working off our feedback, the University has since implemented two example tables on how late penalties are calculated in the Student Assessment Coursework Procedure.



Vice-President Christian Flynn

A second year of the pandemic didn't cease to bring unique and difficult challenges, as well as incredible new opportunities, for ANUSA. From student-friendly reforms to the Academic Integrity Rule to planning for the future of a potential ANUSA small business, the first half of the year was busy but exciting. The work of the Women's Department on August 1st and the Broken Promises Report was particularly impressive as a token of the effect that students can have on the university around them.

Perhaps most exhausting was the plunge into lockdown that most of us experienced in mid-August. Working from home brought its own challenges, but it couldn't have been more heartening to see the incredible work of hundreds of students who worked day and night for the good of our community. The work of countless Senior Residents and volunteers in the residential halls to assist with food deliveries during the initial lockdown was particularly outstanding. I'm proud of ANUSA's own efforts to push for remuneration for those who worked tirelessly in this period. Simultaneously, ANUSA delivered thousands of meals to over 150 students across Canberra to help with the onset of lockdown. Equally importantly for students wellbeing, the reintroduction of CRS/CRN and the postponement of Census Date were major successes that ANUSA had fighting for students.

As we approached the end of this year, the tiring effects of the pandemic can be felt by many of us. Despite that, our focus on students continues to produce wins as we move forward. Even the small things, such as ANUSA's work to secure parking refunds for all students whose parking permits were no longer needed during the lockdown, can have important ramifications for student experience at ANU.

I believe ANUSA is in an incredibly strong position for 2022 and onwards, and I thank the executive, the SRC, and every single member of the ANU Students' Association for their work throughout 2021. I couldn't be more excited to see what new heights our association can reach in the years ahead.



General Secretary Meghan Malone

It's been a great year for the General Secretary portfolio and for ANUSA Governance generally. We've done some great work in finalising the changes made by the Governance Reform Working Group in 2019 and 2020. It'll be fantastic to see those changes come to fruition in 2022.

One of the highlights of 2021 for governance was facilitating multimodal meetings (albeit briefly). It was wonderful to have people in Canberra come together to meet whilst also joining with friends interstate and overseas. We were also able to make some notable changes to the Standing Orders in 2021 which should hopefully facilitate even better meetings in the coming years.

Elections were hectic as always but it was wonderful to see great voter turnout and engagement with student electoral issues. It was also exciting to be able to facilitate the Referendum of Fossil Fuels Divestment. Huge thanks go to the Environment Collective for their work on this issue.

The Governance Reform Working Group also persisted this year and was able to make some important reform to the Finance Regulations and also to ANUSA's Access to Documents provisions. I was also able to continue working on some important ANUSA governance initiatives. These have included a register of Interpretations and Policy as well as General Representative projects. ANUSA has also begun work on an Archival Project which will document our advocacy into the future.

All in all, 2021 was a brilliant year for governance and all things General Secretary. Bring on 2022!



Education Officer Maddie Chia

This year has been so much fun and there have definitely been many highlights. There are many things I wish I could have done but unfortunately Covid had different plans. I am very proud of the things that have gone ahead this year and I have made a list of some of these events below, for more information on all of these please refer to my previous reports (I didn't want to bore everyone with the details so I have just put who the campaign was done in collaboration with):

We collaborated with the Young Workers Centre for a Fair Worker's Commission Senate Submission. This submission focused on the importance of how much insecure work affects students and in particular international students, as well as highlighting the inadequacy of current policies which protect big businesses instead of workers.

With the Indigenous Department and Environment Collective we supported the Invasion Day protest which was hugely successful, with thousands of people joining us to protest at Parliament House.

The March 4 Justice was hugely successful with both Avan and myself sitting on the planning/organising committee. This event saw thousands of people gathering on the lawns of Parliament house, with Avan, Madhu and myself presenting a speech.

The BIPOC Burnout campaign was an initiative between the BIPOC department and the Education Committee to promote awareness about the burden BIPOC individuals take on in advocacy positions. There was infographics posted on social media to promote how to be a good ally and a bonfire for BIPOC individuals as an after-exams de-stresser event.

EdCon was help this year over Zoom due to COVID-19 restrictions. The Education Committee supported ANU students who wanted to attend by subsidising ticket costs through an online form. There was quite a large turnout from ANU students which was extremely exciting.



Social Officer Sophie Jaggar

It has been a pleasure being ANUSA's Social Officer again this year. We were able to run O-Week and Bush Week despite the COVID restrictions in our way.

Although we were not able to run Friday Night Party this year, we were able to pull off Market Days in both O-Week and Bush Week in varying COVID restrictions and negotiations with ANU and ACT Health.

We were also able to create concrete foundations for the Wellbeing Committee which will hopefully extend into the future under our wonderful incoming Welfare Officer, Grace. Thank you so much to Hayley, Isha, and Sebastian for their hard work.

Finally, in one of my personal highlights this year, after a year off we were able to pull together a last minute Clubs Ball to thank and reward all of the Clubs for their student engagement over the last two years. It was nice to finish off quite a rocky year with an ANUSA staple.

This all could not have been possible without the tireless work of countless volunteers, committees, executives and staff. Thank you to everyone who has made the social fibre at ANU remain so strong! Good luck to the 2022 team.



Treasurer Siang Jin Law

2021 was a year of ups and downs, but I'm very proud of what ANUSA has achieved this year, and especially so with what we've done with our money and financial resources.

At the very start of our terms, we campaigned hard for our SSAF, launching our Save our SSAF campaign that resulted in ANUSA keeping all of its 2020 funds as well as receiving a \$125,000 top up from the University. This meant that despite the abysmal year for SSAF income for ANUSA, we ended up with a budget over \$2 million dollars for the first time in three years.

This amazing start meant that ANUSA was able to achieve several things, in particular:

- Purchasing a 10-seater new bus with a wheelchair lift, for more accessible transport for ANUSA and clubs
- Running a Market Day in both O-Week and Bush Week despite the numerous barriers to event planning posed by COVID-19
- Distributing over \$221,856 in student grants and grocery vouchers
- Expanding the honoraria pool from \$4000 to \$9000 to better recognise the contributions of our student volunteers and what they contribute to ANUSA
- Distributing over \$79,000 to clubs and societies, revitalising club culture after a year of COVID-19
- Buying and delivering over 150 food packages to students who were caught in the quarantine measures during the Canberra lockdown
- Revamping the BKSS with plants, new paint, new signs and other furniture
- Creating cute ANUSA merchandise that replaced O-Week and Bush Week branded merchandise, which will hopefully reduce waste and create a regular income stream for ANUSA

In non-monetary terms, I am also particularly proud of the work achieved this year with the Ethical Sponsorships committee, where we formed a full register of companies for future sponsorship opportunities. I am also very happy with the progress achieved with the ANUSA Business, and in particular the support and backing that the idea of the Night Cafe has received. Despite it not opening by the end of my term like I had planned, I hope that I have gotten the idea of an ANUSA business to the furthest point it has ever gotten, and that the incoming Executive will be well-equipped to finally action a long-standing ANUSA dream.

It's been a fulfilling year of work, and although I didn't get to do everything I had planned to do, I'm very proud of what we've done. I wish the incoming SRC the best of luck, and I can't wait to see what you get up to.

STUDENT ASSISTANCE

Since 1st December 2020 our Student Assistance Team have assisted in **thousands of cases**. These included issues such as welfare, financial, academic, advocacy, accommodation and so much more.

97.86% found ANUSA financial support useful*

98% found ANUSA Student Assistance useful*

1,056 total successful grant and program applications

\$221,856 total financial assistance provided to students



- Collated and reviewed the ANU Book Award applications.
- On the ANU Accommodation Bursary review panel.
- Selected the Eun Ju Emergency Bursary recipient.
- Collated and reviewed applications for the Graduation Exhibition Assistance Program and the Graduation Ceremony Assistance Program before COVID-19 impacted both events in mid-2021.

ANUSA has also advocated a fairer penalty in the new Academic Integrity Rule 2021, which underpins the Academic Misconduct investigation process. In the previous Rule, one of the penalties that can be imposed when a student receives an outcome of Poor Academic Practice is a reduction of a mark of an assessment item (including a reduction to 0). However, in the new Rule, there is now a penalty cap of 25% of the available marks for the assessment if this penalty is imposed.

ANUSA also advocated for a clearer and more transparent application of late penalties to assessments. Working off our feedback, the University has since implemented two example tables on how late penalties are calculated in the Student Assessment Coursework Procedure

*based on 2021 ANUSA Undergraduate Student Survey

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LEGAL

90.77% found the ANUSA legal service useful*

195 individual students helped

86 students attended our free Migration Workshops
(36 of whom were undergraduates and 51 postgraduate)



The ANUSA Legal Service is a community legal centre staffed and operated by ANUSA. It provides free and confidential advice to ANU students and ANU student clubs and societies.

Legal issues that students face include tenancy and occupancy disputes, visa issues, problems with employment entitlements and a wide range of other legal questions.

In addition to direct service to students, the ANUSA Legal Service provided a range of community legal education during the year open to both undergraduate and postgraduate students. This included multiple Migration Workshops held in both first and second semester.

Presentations were also provided during O-Week and Bush Week covering the areas of service and legal issues that students often raise with the Legal Service. During the year, the ANUSA Legal Service also undertook outreach to all ANUSA Departments representing specific communities to ensure that the service is accessible and meeting the needs of members of ANUSA Departments.

Among the outcomes of the outreach was a presentation to BIPOC members on Race and the Law. The meeting was hosted by the ANU BIPOC Department and was attended by 20 students face to face and has been viewed over 350 times online. A similar presentation was organised with the ANU Queer* Department on Queerphobia and the Law.

A new lawyer is joining the ANUSA Legal Service at the end of 2021 which will improve wait times.

Anonymous feedback was collected from students on how they experienced the service.

88% rated the service 5 out of 5 for ease of making an appointment.

59% gave a 5 rating for appointment wait time.

81% gave a 5 rating for usefulness of legal advice.

88% gave a 5 rating for how easy the advice was to understand.

91% gave a 5 rating for accessibility and cultural appropriateness.

79% gave a 10 out of 10 response on likelihood of recommending the service to other students

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ANUSA 2021 SURVEY

Each year we run the ANUSA Survey to hear what's important to you and how you feel about everything ANUSA! Here's what you told us this year.

97.86% found ANUSA financial support useful

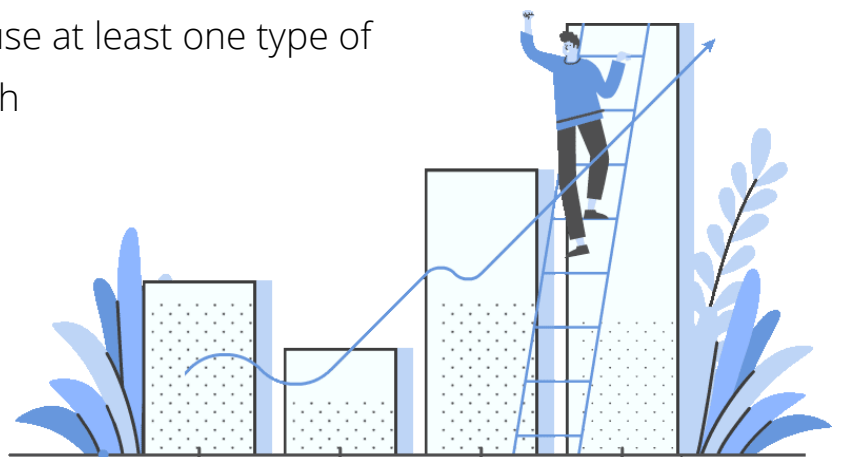
98% found ANUSA Student Assistance useful

90.77% found the ANUSA legal service useful

27.4% of students use an ANUSA diary

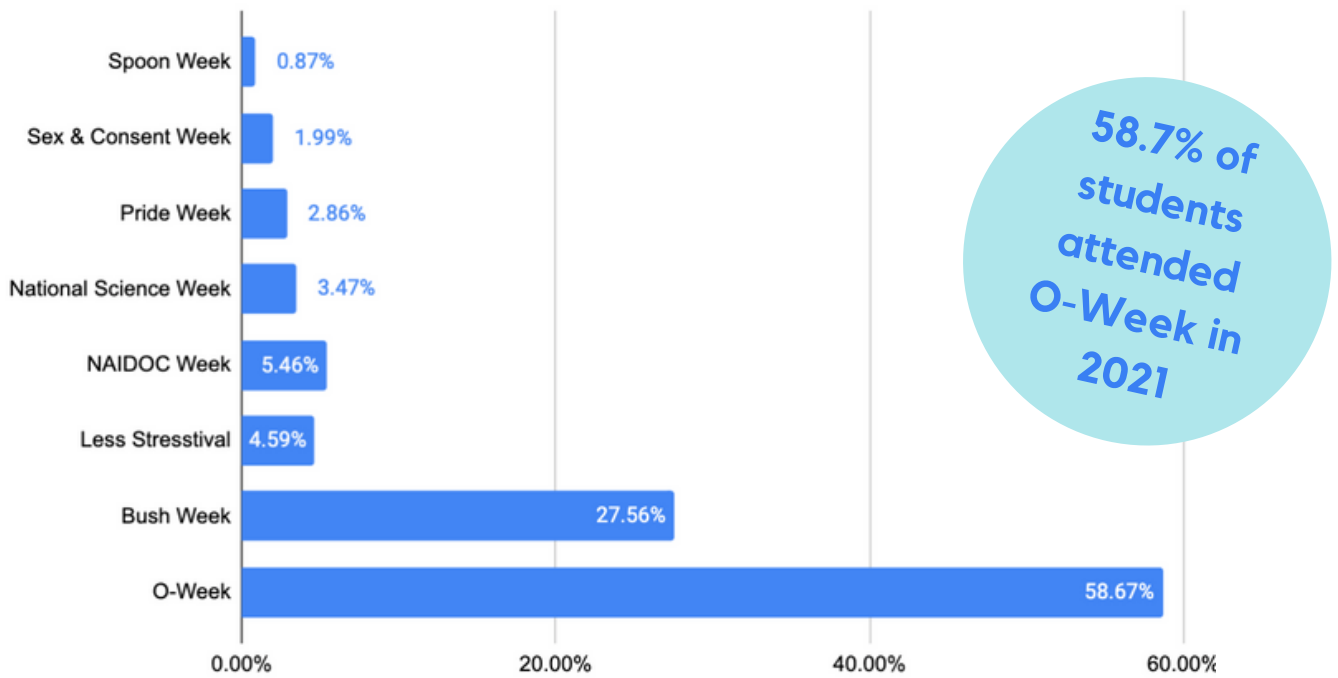
20.4% of students use an ANUSA notebook

41.6% of students use at least one type of ANUSA merch

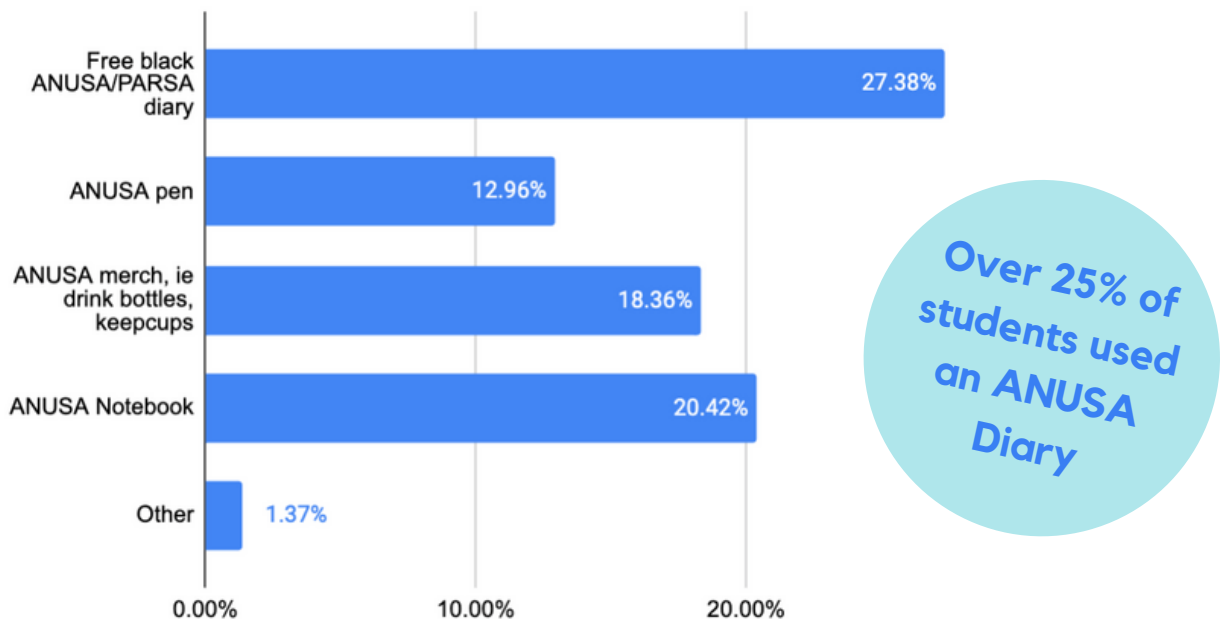


ANUSA 2021 SURVEY

Which ANUSA events did you attend in 2021?



Which of the following ANUSA merch do you use?



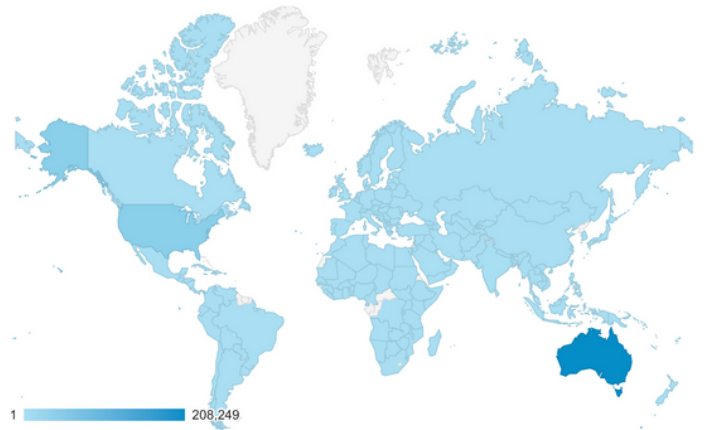
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ANUSA WEBSITE STATS











62,321 The number of visits to ANUSA Clubs List page - the most popular page this year

11,932 The number of visits to our financial assistance page

10,418 The number of visits to our grants page



Visitors from Australia made up 81% of website visits, followed by United States, China, India, Indonesia, UK, Singapore, Hong Kong, South Korea and Japan.

 Australia	81.11%
 United States	15.15%
 China	0.71%
 India	0.39%
 Indonesia	0.22%
 United Kingdom	0.17%
 Singapore	0.15%
 Hong Kong	0.15%
 South Korea	0.11%
 Japan	0.10%

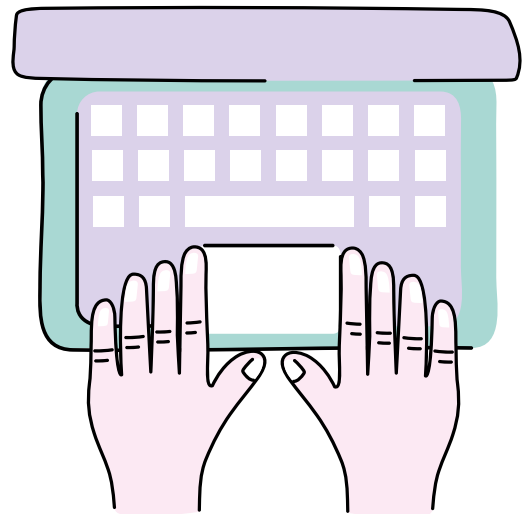
ANUSA SOCIALS STATS

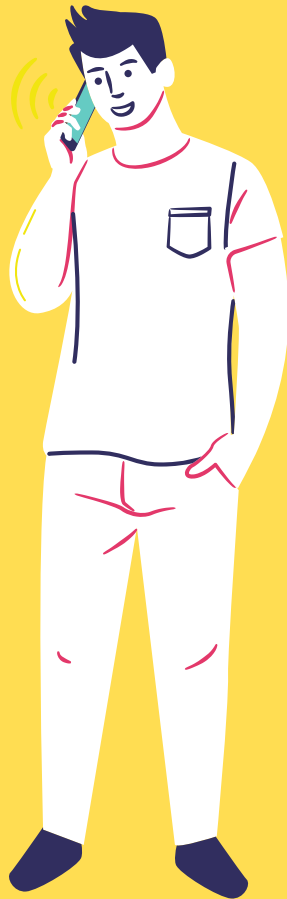
225 people messaged us for help through our Facebook page

18,676 Facebook page followers

1,961 Instagram followers

3,131 Group members in New @ ANU 2021





Don't forget that if you ever need help
during your time at university,
ANUSA is here for you.

anusa.com.au